

## CURRICULUM VITAE

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**Date of Birth:** 22<sup>nd</sup> April 1957  
**Marital Status:** Married  
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### Educational Background

2000 MEd in Networked Collaborative Learning, Sheffield University, UK  
1994 MA TEFL, Reading University, UK  
1989 RSA Diploma TEFLA  
1984 RSA Certificate TEFLA  
1981 BSc (Hons) Liberal Studies in Science, Manchester University, UK

### Educational Field Career History

Jul '06 to date **Director, Center for Enhanced Learning & Teaching –**  
HKUST, Hong Kong.  
Responsible for:  

- Management of the Center with over 30 staff and budget control
- Setting teaching and learning development strategy and initiatives with the Vice President for Academic Affairs Office

Jul '05 to Dec '05 **Acting Director, Center for Enhanced Learning &**  
Aug '03 to Dec '03 **Teaching - HKUST, Hong Kong.**  
Responsible for:  

- Management of the Center with over 30 staff and budget control
- Setting teaching and learning development strategy and initiatives with the Vice President for Academic Affairs Office

Jul '03 to Jul '06

**Associate Director, Center for Enhanced Learning & Teaching** - HKUST, Hong Kong.

Responsible for:

- Instructional Development Team who work and support faculty with instructional development and innovation projects
- Managing a team of teachers delivering Lifelong Learning and Creative Media Skills Courses for students
- Organization and delivery of faculty development workshops
- Responsible for implementation and overall evaluation of a Hong Kong government funded project for spreading teaching innovations within this institution, as a means of increasing institutional focus on teaching and learning.  
<http://celt.ust.hk/cli/>
- Organizing the biennial Teaching and Learning Symposium
- Organizing the biennial Teaching and Learning Innovation Awards
- Working with the Associate Vice-President for Academic Affairs on institutional teaching and learning strategies such as assessment

Jan '01 to Jul '03

**Senior Instructor, Center for Enhanced Learning & Teaching** - HKUST, Hong Kong.

Secondment for:

- Project to produce an institutional, web-based personal development planning and portfolio system for all HKUST students and the development of a series of general education courses to support this (learning and thinking skills, team and leadership skills and career management skills). <http://peaks.ust.hk>
- Development of two teaching web portals on Cooperative and Collaborative Learning, and Assessment for Learning  
<http://celt.ust.hk/ideas/>
- Arranging visits from experts in the teaching and learning field for faculty development sessions (David Johnson, Susan Wolcott)

Nov. '94 - date

**Senior Instructor, Language Centre** - HKUST, Hong Kong.

Responsible for:

- the implementation, maintenance and development of the Language Centre's website and web-based teaching and learning (self-initiated in 1995) <http://lc.ust.hk>
- the curriculum development and delivery of a core MBA course; Managerial Communications for postgraduate students in the HKUST's School of Business and Management
- the curriculum development and delivery of two 3<sup>rd</sup>-year undergraduate courses for business communication for the School of Business and Management (SBM)
- the curriculum development for a two-semester, 1<sup>st</sup> year undergraduate course for BBA students (joint responsibility)
- development and implementation of the Language Centre's staff appraisal system for its 45 teaching staff

- language needs analysis for School of Engineering

- Aug. '92 - Aug. '94 **Manager English Language Learning Centres** - The British Council, Bangkok,  
Reporting to the Direct Teaching Operation Manger (DTOM), responsible for all areas of the school's operations with specific responsibility for the two language centres in Bangkok (40 teaching staff, 10 local staff, 6,000+ students), including student enrolment, business planning, staff recruitment, performance appraisal and responsibility for in-company professional training courses.
- Jan. 1991 - July 1992 **Senior Teacher, Business Communication Unit** - The British Council, Hong Kong.  
Teacher Training and development, materials, production, co-ordination and supervision of teachers for course development. Budgeting and costing for the Business Communication Unit and it's contracts. Liaison and negotiations with clients; including proposal and report writing.
- Apr. '88- Dec. '90 **Full-time Teacher of English** - The British Council, Hong Kong.  
Teacher training and development, materials production, English by radio (with Radio Television Hong Kong) and English teaching theatre.
- Jul. '90 - Aug. '90 **Temporary Teacher of English** - The Bell School, Cambridge.  
Teaching on a summer school course to mixed nationalities.
- Jul. '89 - Aug. '89 **Temporary Teacher of English** - ILC, Cambridge.  
Teaching on a summer school course to mixed nationalities.
- Mar. '84 - Dec. '87 **English Language Teacher** - Civil Secretariat, Hong Kong.  
Teacher training to non-native (Nepalese) speakers of English, materials production and designing testing materials.
- Jan. '84 - June '84 **Part-time Teacher of English** - The British Council, Hong Kong.  
Teaching and materials production.

### **Current Research Interests**

- Transformative institutional change – using whole system change techniques such as appreciate inquiry, social network analysis and communities of practice
- Transformative personal change – using tools that facilitate reflection, personal development and collaboration.
- Emerging technologies that engage learners in higher education contexts
- ePortfolios, digital storytelling and reflective practice in higher education

### **Professional Associations**

*Membership of*

- Centre for Recording Achievement (CRA), UK  
<http://www.recordingachievement.org>
- Higher Education Research & Development Society of Australasia (HERDSA), AU <http://www.herdsa.org.au/>
- Australian Society for Computers in Learning in Tertiary Education (ASCILITE), AU <http://www.ascilite.org.au/>
- American Association for Higher Education (AAHE), USA  
<http://www.aahe.org/>
- Professional and Organization Development (POD) Network, USA  
<http://www.podnetwork.org/>
- Educause, USA <http://www.educause.edu/>
- New Media Consortium, USA <http://www.nmc.org>
- CPsquare International (The Community of Practice for Communities of Practice practitioners), <http://www.cpsquare.org>
- AAHE-Educause Electronic Portfolios Action Committee (EPAC)  
<http://webcenter.aahe.org/chef/portal>
- Educause-NLII Bridging Community  
[http://www.fipp.net/portfolio/bridge\\_community/innovations?id=17620](http://www.fipp.net/portfolio/bridge_community/innovations?id=17620)
- Educause ELI -NMC Horizon Virtual Community of Practice  
[http://www.educause.edu/content.asp?page\\_id=1155&bhcp=1](http://www.educause.edu/content.asp?page_id=1155&bhcp=1)

### **Professional Roles**

- Co-facilitator for the NMC Campus Teachers Buzz meetings in Second Life
- Co-facilitator for the Educause ELI - NMC Horizon Virtual Community of Practice
- Member of the NMC 2007 Horizon Report Panel
- Member of the NMC 2006 Horizon report Panel
- Executive committee member for the Hong Kong branch of HERDSA
- Community co-facilitator and workshop mentor in CPsquare Communities of Practice

### **Grant Awards**

*Funded Secondment Project: Portfolio of Essential Attributes, Knowledge and Skills (PEAKS)*

Development of a web-based portfolio system for developing and profiling students' key employability skills. Internal secondment to the Center for Enhanced Learning and Teaching within HKUST and funded by the VP Academic Affairs.

[ePortfolio site: <http://peaks.ust.hk>]

*Funded Secondment Project: Embedding Employability into the UG Curricula*

Development of framework for embedding employability in UG curricula alongside a series of general education courses for key employability skills and attributes and supported by the PEAKS personal development planning tool. Internal secondment to the Center for Enhanced Learning and Teaching within HKUST and funded by the VP Academic Affairs.

*Funded Project: Teaching and Learning Development Grant (inter-institutional)*

Development of the "Through Other Eyes" CD-ROM for improvement of job interview skills. Funded by Hong Kong University Grants Committee Teaching Development Grant, The website connected to the CD-ROM is at <http://lc.ust.hk/TOE/>

### **Publications**

- 2007 The Horizon Report 2007 Edition A collaboration between the New Media Consortium and the Educause Learning Initiative (member of the Horizon Project Advisory Board)  
<http://www.nmc.org/publications>
- 2006 The Horizon Report 2006 Edition A collaboration between the New Media Consortium and the Educause Learning Initiative (member of the Horizon Project Advisory Board)  
<http://www.nmc.org/publications>
- 2005 Personal Development Planning and ePortfolios. Proceedings of the ePortfolios Australia Conference, University of Melbourne, 6 - 7 Dec 2004
- 2005 Breaking down learner isolation: How social network analysis informs design and facilitation for online learning. Co-authored with Barb McDonald, Bronwyn Stuckey and Susanne Nyrop. American Educational Research Association Annual Meeting, 11 – 15 Apr 2005, Montreal
- 2004 Developing Online Facilitators in Kwo, O., Moore, T. and J. Jones (eds) Developing Learning Environments: Creativity, Motivation and Collaboration in Higher Education. Hong Kong University Press (pp. 291-312)
- 2002 Mak, L., Chang, S., Foo, P., Hunter, J., Keung, M., Lee, J., Mok, W. & Noakes, N. (Eds). 2002. [CD-Rom]. Technology in Language Education: Meeting the challenges of research and practice. Hong Kong: Language Centre, Hong Kong University of Science and Technology.
- 2000 Noakes, N (2000) Empowering Online ESL Learners in McConnell, D., Hodgson, V., Foster, J. Arsenio, M. (2000) Proceedings of the Second International Conference On Networked Learning: Innovative Approaches to Lifelong Learning and Higher Education Through the Internet April 17-19th 2000
- 2000 McConnell, D, Noakes, N., Rowe, P. and Stewart, W. (2000) The Practice of Networked Learning: Experiences of Design and Participation. in McConnell, M., Hodgson, V., Foster, J. Arsenio, M. (2000) Proceedings of the Second International Conference On Networked Learning: Innovative Approaches to Lifelong Learning and Higher Education Through the Internet April 17-19th 2000

### **Recent Presentations (Conferences and Seminars)**

- 17 Aug 2007 Shifting the Power from Teachers to Learners  
NMC Symposium on Creativity in Second Life, 12-18 Aug 2007
- 14 Aug 2007 Web2.0 In Second Life - There's More than You Think  
NMC Symposium on Creativity in Second Life, 12-18 Aug 2007
- 13 Aug 2007 Second Life Educator's Skills Series: Preparing teachers and students for Second Life Co-presented with Heidi Trotta, Seton Hall University  
NMC Symposium on Creativity in Second Life, 12-18 Aug 2007
- 10 Jun 2007 Leveraging the Advancements, Minimizing the Barriers of Virtual Worlds  
Panel presentation with Cynthia M. Calongne, Colorado Technical University; Hilary Mason, Johnson & Wales University and Heidi Trotta, Seton Hall University
- 6 Jun 2007 Hit the Ground Running: Making the Most of Your Second Life  
Pre-conference workshop co-facilitated with Heidi Trotta, Seton Hall University  
New Media Consortium Summer Conference, Indianapolis, 6-10 Jun 2007
- 25 Nov 2005 RSS in Education (seminar, Nov 25 and learnshop, Dec)  
1 Dec 2005 Title: How To Save Time In Staying Ahead Of The Knowledge Explosion In Your Field  
Introducing HKUST teaching staff to RSS for their research and for teaching and learning. The outline for these two sessions can be found at <http://rsscelt.notlong.com>

- 17 Jun 2005 The NMC - NLII Horizon Report in Practice: Five Snapshots from the Future. Co-presented with Cyprien Lomas, University of British Columbia/Educause, Ruben Puentedura, Hippasus and Wayne Brent, University of Arizona at the New Media Consortium Summer Conference, Hawaii, 15-18 Jun 2005
- 11 – 18 Mar 2005 Conversations on "Communities as Containers" (with Vicki Suter). Practice Fields presentation and dialogue within CP Square.
- 23 Feb 2005 Developing Learning Environments: Creativity, Motivation and Collaboration in Higher Education. Presentation with Prof. Ora Kwo at Hong Kong University
- 6 Dec 2004 Personal Development Planning and ePortfolios. ePortfolios Australia Conference, University of Melbourne, 6 - 7 Dec 2004
- 3 Dec 2004 Personal Development Planning and ePortfolios. International Conference on Teaching and Learning in Higher Education, National University of Singapore, 1 – 3 Dec 2004
- 15 Jun 2004 Employability, Autonomy and ePortfolios. Presented at the international conference on Autonomy and Language Learning: Maintaining Control jointly hosted by the Language Centre, Hong Kong University of Science and Technology (14-15 June, 2004) Hong Kong and the School of International Studies, Zhejiang University (17-18 June, 2004) Hangzhou, China
- 20 Jan - 9 Feb 2003 Workshop on Online Courses About Teaching Online, co-presented with Sarah Haavind, Concord Consortium to members of the Global Educators Network.
- 25 May 2001 Noakes, N (2001) "Developing Online Facilitators" The Scholarship of Teaching and Learning, The Second Hong Kong Conference on the Quality of Teaching and Learning in Higher Education 24-26 May 2001
- 8 Dec 2000 Noakes, N (2000) "Facilitating Learning Online" CELT Experience Sharing Seminar, 16 May 2000
- 30 Nov 2000 Noakes, N. (2000) 'Small cascades' at the 6<sup>th</sup> International OnlineEduca Conference on Technology Supported Learning and Teaching, Berlin.
- 18 Nov 2000 Noakes, N, Chang, S., Yeung, S. and Wu, L. (2000) "The practice of online learning and facilitating: Experiences of design and participation", Hong Kong Educational Research Association's (HKERA) Conference, "Education Reform in Hong Kong: Prospects and Possibilities", University of Hong Kong.
- 16 May 2000 Noakes, N (2000) "Breaking Barriers" CELT Experience Sharing Seminar, 16 May 2000
- 8-12 May 2000 Noakes, N. (2000) Case Study: Starting Small. Online Tutoring Skills (OTiS) International E-Workshop Developing Online Tutors 8-12 May 2000 Heriot-Watt University and The Robert Gordon University, Edinburgh, Scotland
- 17-19 Apr 2000 Noakes, N (2000) Empowering Online ESL Learners. Second International Conference On Networked Learning: Innovative Approaches to Lifelong Learning and Higher Education Through the Internet April 17-19th 2000, Lancaster UK
- McConnell, D, Noakes, N., Rowe, P. and Stewart, W. (2000) The Practice of Networked Learning: Experiences of Design and Participation. Second International Conference On Networked Learning: Innovative Approaches to Lifelong Learning and Higher Education Through the Internet April 17-19th 2000, Lancaster UK
- 12-14 Apr 2000 Noakes, N "Helping Teachers to Develop as Online Facilitators" paper presented at the 5th Annual Teaching in the Community Colleges Online Conference, "A Virtual

- Odyssey: What's Ahead for New Technologies and Learning?" (April 12-14, 2000)  
Hawaii, USA
- 7 Apr 1999 Noakes, N "The Key Elements of Collaboration and Community Online" at the 4th Annual Teaching In The Community Colleges Online Conference "Best Practices in Delivering, Supporting, & Managing Online Learning" (April 7-9 1999) The University of Hawaii-Kapiolani Community College and the Teaching in the Community Colleges (Electronic) Journal
- 9-13 Mar 1999 Two presentations at the 33rd Annual TESOL Convention, New York 9-13 Mar 1999:
- Member of a colloquium on "Issues in collaborative teaching via the Internet" (with L. Mak [chair], G. Jor, C. Meloni, D. Mills & R. Thompson.)
  - Co-led a CALL-IS Discussion Group "Starting Small" (with L. Mak).
- 11 Dec 1998 Presented a paper entitled "The Learning Portfolio: enhancing learning, enhancing teaching" at the Quality in Teaching & Learning: A celebration of nest practices in Hong Kong Higher Education 10-12 Dec. 1998.
- 19-23 Apr 1998 ESL and the Net: Where We Are and Where We're Headed, workshop at RELC in Singapore
- 27 May 1997 Developing portfolios for documenting teaching: joint presentation with Prof. C. Knapper, Queens University, Ontario Canada at HKUST

### **Professional Development**

- 2006 Digital Storytelling Train-the-trainer Workshop (CDS, Berkely CA.)
- 2005 Digital Storytelling Workshop (CDS, Berkely, CA.)
- 2005 Appreciative Inquiry Course (Apr-May) [David Cooperider, Ovation Net]
- 2005 Online Social Networks Online Conference, 9 - 23 Feb, 2005
- 2004 Appreciative Inquiry Course for Social Workers [University of Calgary]
- 2004 Summer School 2004 for Staff and Educational Developers, 14 - 16 Jul, 2004, Stratford-upon-Avon, Staff and Educational Development Association, UK
- 2004 Project LEAP Summer School 2004: Variety in PBL 12 - 14 Jul 2004, Leicester University, UK
- 2004 Virtual Communities of Practice Course for Higher Education faculty and staff (Feb-Apr) [Educause]
- 2003 Fourth National Institute for New Faculty Developers: Best Practices in Faculty Development, 28 Jun – 2 Jul, 2003 Indiana University Purdue University Indianapolis, Indianapolis, Indiana, USA
- 2003 Communities of Practice Foundation Course (May-June) [Etienne Wenger, John Smith, Bronwyn Stuckey, CPsquare]
- 2002 Facilitating Online Interaction (Sep-Oct) [Knowise Group, Canada]
- 2001 E-Moderating (April-May) [Dr. Gilly Salmon, Open University, UK]

- 2000 Moving Out of the Middle (Mar-Jun) [Concord Consortium, USA]
- 1998/99 Audited postgraduate courses [UBC, Vancouver, Canada] on:
1. Planning and Managing Technology-Based Distributed Learning
  2. Developed, Designing and Delivering Technology-based Distributed Learning
  3. Selecting and Using Technologies for Distributed Learning
  4. Social Issues in Technology-based Distributed Learning
  5. Research and Evaluation of Technology-based Distributed Learning
- 1999 Online learning (Apr-May) [University of Illinois]
- 1996/7 Attended certificated online courses on:
1. Teaching Online: Learner Perspective (May-Jul)
  2. Online Instructional Strategies (May-Jul)
  3. Teaching Online; Facilitator Perspective (Oct-Dec)
  4. Issues and Perspective in Online Education (Oct- Dec)
  5. Teaching Online [Institute of Education, University of London] (Oct. '96 - Mar. '97)